



# Local strength, Future Ready care

Community Report



## Welcome to the most technologically advanced hospital in Waterloo Region

In January, Cambridge Memorial Hospital officially opened our doors to the completely renovated patient care area — Wing B. This was a major step forward in local healthcare and marks the **completion of the largest healthcare investment in the history of Cambridge and North Dumfries.**

Our ribbon cutting ceremony opened with an Indigenous blessing by Clarence Cachagee, followed by remarks from Premier Doug Ford and regional leaders who spoke to the importance of accessible, high-quality care.

Over 2,000 curious community guests showed up to celebrate our opening, and to tour our Future Ready hospital.

The new wing adds nearly 400,000 square feet of new and upgraded space. This milestone reflects years of planning, construction, and most importantly, the generosity and loyalty of our donor community.

To recognize this incredible support, the Foundation hosted many intimate unveiling celebrations as part of the community open house. More than 30 families, guests and corporate partners joined us for this emotional moment; one filled with pride, gratitude, and a shared commitment to keep care close to home. In total, we installed more than 65 donor plaques in the new Wing B, representing over **\$1.6 million in donor contributions towards local healthcare.**



## Steps towards ReconciliACTION

CMH is a place of community, healing and peace located on the traditional territories for the Anishinaabe, the Haudenosaunee and the Chonnonton. Indigenous Peoples have been stewards of this land since time immemorial. We recognize their connection to this land, and thank their Elders – past and present – for their many contributions.

As we continue our journey toward Truth and ReconciliACTION, we are committed to advancing Indigenous health equity and creating a safe care environment that values Indigenous healing practices.



## A year of transformation and celebration

This year has been a remarkable journey for CMH and healthcare in our community. The opening of our Wing B marks a milestone we are incredibly proud of, **transforming CMH into the most technologically advanced hospital in Waterloo Region.**

This achievement would not have been possible without our Champions, our dedicated staff, physicians, and nurses who made the seamless transition to the new spaces, and of course, our generous donors who believed in the Capital Redevelopment Project and made it a reality for everyone in our community.

Woven throughout this report, you will see the power of collaboration with our community. Whether it was your patience as we developed our new Wing or your support in raising funds for priority equipment—you have truly helped make CMH Future Ready.

Earlier this year, the Waterloo Region Health Network (WRHN) was announced as the name of the merged Grand River Hospital and St. Mary's General Hospital. We are happy to see the local health system grow in a collaborative manner. We remain focused on growing services and strengthening partnerships with all of our local providers. CMH services remain undisrupted, and our Foundation will continue to serve donors across the Region.

Together, we will continue to keep Future Ready healthcare close to home.

**Patrick Gaskin, President and CEO**  
Cambridge Memorial Hospital

**Lisa Short, President and CEO**  
Cambridge Memorial Hospital Foundation

# Enhancing the patient experience with AI

Imagine visiting CMH with a medical concern. You sit down with your physician, who listens to your symptoms carefully and asks relevant questions. Behind the scenes however, something is happening; as your physician focuses on your care, a digital assistant is quietly drafting your conversation into clinical notes for the medical team to assess the next steps in your care journey.

This innovative Artificial Intelligence (AI) tool is being trialed in our Emergency Department with the patient's consent. Early results show it is already making a significant impact on both patient care and operational efficiency.

The implementation of AI scribe tools are a part of our commitment to keep CMH Future Ready, integrating emerging technologies into patient care.

## Benefits of AI powered scribes

- › More time is spent on patient care
- › Faster transitioning into the next step of care
- › Less time spent on administrative tasks



## The ripple effect of community support

Dr. Donna Kolyn, one of CMH's 8 general surgeons, delivered an inspiring keynote at our Celebration of Champions donor event last November, titled **The Ripple Effect**. She highlighted CMH's advanced breast reconstruction program and cutting-edge procedures that are leading the way in women's health.

Dr. Kolyn also talked about donor support and how it creates a ripple that extends far beyond individual patients, it helps build a strong local hospital for generations to come.



Dr. Donna Kolyn, General Surgeon, at our Celebration of Champions donor event last year.

Just a few months later, we raised over \$680,000 at the CMHReveal gala for our new mammography unit. Thanks to our generous donors and sponsors who made magic happen that night! We look forward to working with our CaringLEAD sponsor and local realtor, Faisal Susiwala to continue to grow this event. His commitment to CMH is rooted in a deep understanding of the hospital's role in the community's health.



Faisal's father, Sikandar, felt a sense of community at CMH after a tragic accident altered his life. Working as a security guard at CMH, he made lifelong friends at the hospital and found hope and purpose. Faisal is grateful for the support and services provided to his family over the years and believes that a local hospital is the backbone of a thriving community. "We all need healthcare at some point in life, and CMH makes sure it's there when we need it most," he says.

CMHReveal 2025 was much more than just a fundraiser. It was a true celebration of community spirit. Over 300 guests gathered for a Fiesta Mexicana. The evening's Mariachi-style entertainment, themed food, and heartfelt moments of community pride underlines our shared commitment to keep CMH Future Ready.

And that new mammography unit? It's now installed and serving patients daily at CMH; delivering clear, high-contrast, faster scans than its predecessor.

Together, we are building a healthier future. **Your support creates a ripple effect of positive change that will strengthen CMH.**

## Financial Snapshots

AUDITED FINANCIAL STATEMENTS FISCAL YEAR 2024/25  
AVAILABLE ON OUR WEBSITES.

ANNUAL  
GIVING  
\$816K

LEGACY  
GIFTS  
\$549K

SPECIAL  
EVENTS  
\$719K

MAJOR  
GIFTS  
\$2.7M

CMHF

TOTAL  
REVENUE  
\$4.8M

OPERATING  
EXPENSES  
\$228.4M

CMH

SURPLUS  
\$8.9M

OPERATING  
REVENUES  
\$237.3M



# CMH Vital Stats



Mental health outpatients visits  
**16,732**

Donors  
**3,266**

Day and inpatient surgeries  
**15,978**

Volunteers  
**278**

Babies born  
**1,567**

Employees  
**1,577**

Emergency visits  
**47,220**

Physicians  
**271**

Diagnostic imaging & screenings  
**127,636**

Midwives  
**11**



## Supporting healthcare is fun!

A big thank you to all of the people who hosted events in support of CMH. From dinner parties and golf tournaments to walks and exotic car shows, our hosts know how to have fun! What's better? They helped bring vital equipment to their local hospital.

Want to host your own fundraiser? Connect with us today and we will help you organize your event.



## Your donations fund 100% of equipment at CMH.

Presently we are accepting gifts to fund items like ventilators, ECG machines and stretchers. Help bring life-saving equipment to your local hospital.

To Donate: 519-740-4966 [cmh.org](http://cmh.org) [cmhfoundation.ca](http://cmhfoundation.ca)



Call us or scan the QR to help.